

Debdale Specialist Care Limited

Statement of Purpose

Health and Social Care Act 2008

REGULATED ACTIVITIES AT THE LOCATIONS

Debdale Specialist Care Ltd is registered with the Care Quality Commission to carry out the following Regulated Activities at Thistle Hill Hall:

- Accommodation For Persons Who Require Nursing Or Personal Care
- Treatment Of Disease, Disorder Or Injury
- Diagnostic And Screening Procedures

Debdale Specialist Care Ltd is Registered with the Care Quality Commission to carry out the following Regulated Activities at Dahlia House:

- Accommodation For Persons Who Require Nursing Or Personal Care

The Registered Manager who is permitted to carry out all of these and only these activities at the locations is: **Mrs Megan Elizabeth Tranter**

Thistle Hill Hall and Dahlia House are the only two locations of which Debdale Specialist Care Ltd is registered with the Care Quality Commission to carry out Regulated Activities.

The Registered Manager; **Mrs Megan Elizabeth Tranter** is registered with the Care Quality Commission to manage the Services and Regulated Activities at these locations only.

DESCRIPTION OF THE LOCATIONS

The services are located at Thistle Hill Hall, Debdale Lane and Dahlia House. Thistle Hill Hall is a Grade II Listed building that stands in its own extensive protected and preserved grounds and woodland. Dahlia House is a 5 Bedroomed house purposefully adapted to provide individuals with a genuine homely environment. Thistle Hill Hall is located in the Nottinghamshire village of Mansfield Woodhouse and is approximately one mile from the busy market town of Mansfield. Mansfield Woodhouse has a variety and wide choice of local services such as health-centres, dentists, supermarkets, a library, a bank, a post-office, places of worship etc. Mansfield offers a much wider variety of facilities for shopping, education, leisure and recreation. The service is located approximately three hundred metres from Mansfield Woodhouse railway station on the Robin Hood Line. From the station run there are regular services to the city of Nottingham to the south and to the market town of Worksop in the north. There are excellent bus services that pass close by to the service on a regular basis. The nearby market town of Chesterfield is also close by and is easy to get to by local bus services. The location of the service is one that provides a peaceful and relaxing setting and provides service users with a high degree of privacy whilst still being centrally and conveniently located. Dahlia House is approximately 1.2 miles from Thistle Hill Hall and is located in the market town of Mansfield. Dahlia House is ideally situated providing ease of access to bus links, is opposite a 24 hour supermarket and is within easy walking distance to the town centre of Mansfield and all its amenities.

CARE QUALITY COMMISSION BANDS

Thistle Hill Hall provides nursing care and support to adults with mental health difficulties aged between the ages of eighteen years and sixty-five years. Nursing care and support will be provided for two Service Users over the age of sixty-five years, but only if the service can and will fully meet the specific needs of the individual. The service will also accept Service Users who are detained under Section 3 of the Mental Health Act 1983 providing they are on Section 17 leave with a view to this converting to either a Community Treatment Order or Guardianship Order depending upon the individual Service Users needs and circumstances. Dahlia House is residential home which provides 24 hour care waking support for the residents whom live there in order to promote their independence and support their recovery. These residents, dependent upon their requirements and needs, also have access to a range of therapies available at Thistle Hill Hall.

CARE QUALITY COMMISSION SERVICE TYPES AT THE LOCATIONS

Rehabilitation Services (RHS)

- (Thistle Hill Hall)

Long-Term Condition Service (LTC)

- (Thistle Hill Hall)

Diagnostic and/or Screening Services (DSS)

- (Thistle Hill Hall)

Care Home Service with Nursing (CHN)

- (Thistle Hill Hall)

Care Home Service without Nursing (CHS)

- Dahlia House

FACILITIES WITHIN THE SERVICE

Thistle Hill Hall

Each individual Service User has their own comfortable fully furnished bedroom. At the time of the individual being welcomed into the service they are provided with their own door key to their bedroom. Each bedroom is furnished with high-quality items of furniture and soft furnishings.

Throughout the service there are a number of communal areas that are accessible to all Service Users. These include:

- Ground-floor lounge
- First-floor lounge
- Games/Activities Room
- Art and Crafts Room
- Gymnasium
- First-floor training kitchen
- Conference Room
- Restorative Room
- There are 6 rehabilitation flats in the service.

The service has a passenger lift that allows access between the ground floor and first floor

Dahlia House

Each individual has their own comfortable fully furnished bedroom. Individuals have their own door key to their bedroom and to the front door of the home. Each bedroom is fully equipped with high-quality items of furniture and soft furnishings to include double bed, wardrobe, desk, bedside table, chairs and a wall mounted television.

In addition, Dahlia House has a large fully equipped modern kitchen, fully fitted utility room, large and modern open plan lounge/dining room and a pay phone in a private area. A separate office area is available for use for meetings with external professionals to allow privacy and confidentiality to be maintained if required.

Gardens are available to the front and side of the home and residents are welcomed and encouraged to maintain and develop these areas if they desire.

THE AIMS AND OBJECTIVES OF THE SERVICE

1. To provide services to adults who have on-going mental health difficulties which are person-centred and recovery focused.

2. To provide homely yet safe and secure environments in which the individual Service User / Resident feels included, welcomed and valued.

3. To provide environments which are supportive of the individual Service User / Resident and ensures that the service at all times views the Service User / Resident as a unique individual. In doing so, the service will take into account and respect at all times the various aspects of the individual that makes them who they are. These aspects will include:

- Gender
- Sexual Orientation
- Ethnicity
- Race
- Religion
- Age
- Abilities and/or disabilities

4. To at all times treat each individual with respect and in a non-judgemental way.

5. To ensure that each individual is encouraged to be empowered in their daily life and supported in the choices that they make.

6. To meet the identified healthcare needs of the individual in respect of their:

- Mental health care
- Physical health care

7. To support each individual in accessing community-based services in relation to their health care.

8. To support individuals to seek out and identify what community-based services they need to access or that they have expressed an interest in.

9. To actively encourage and support the accessing and utilisation by individuals of community-based services in relation to:

- Socialisation and social relationships
- Self-Help groups and services
- Education and / or training
- Employment
- Volunteering

10. To help and support each individual in achieving their own personal and individual maximum levels of functioning, self-support and self-reliance.

11. To actively encourage and promote skills development in relation to day to day living.

<p>12. To ensure that at all times, individuals have easy access to staff working within the service as and when they feel that they need to in order to receive help, advice and support.</p>
<p>13. To ensure that at all times the service employs suitably trained and qualified staff and by doing so, the healthcare and support needs of individuals can be effectively monitored and assessed on an on-going basis and with any changes etc being identified quickly. Any such changes can then be referred to the appropriate service, i.e. general practitioner etc.</p>
<p>14. By employing within the service suitably and appropriately trained and qualified staff, it will ensure that Service Users can and do receive their treatment as this has been prescribed.</p>
<p>15. To ensure that all information about each individual will at all times be treated as private and confidential with the privacy of the individual being paramount. Such privacy will extend to the rights of the Service User, their own individual bedroom, bathing and toilet areas and their own personal space.</p>
<p>16. To provide environments which are at all times clean, tidy and well-maintained.</p>
<p>17. To provide a package of care and support to each individual that has been devised by taking into account assessed needs, individual strengths, preferences and goals.</p>
<p>20. To provide a service that is open, honest and transparent.</p>
<p>19: To build, develop and maintain good and effective working relationships with external agencies.</p>
<p>20: To respond appropriately and effectively to complaints as these are received.</p>
<p>21: To respond appropriately and effectively to any situation whereby the safety, welfare and well-being of an individual is compromised.</p>
<p>22. To respond promptly, appropriately and effectively to any situation whereby the abuse of an individual or individuals is either alleged or proven.</p>